



PARK HOTEL GROUP

TERMS AND CONDITIONS

Hotel and Restaurant Offers

Reservations are to be made directly on Park Hotel Group's official website www.parkhotelgroup.com or through the Reservations Team indicated above. Use promo code during booking:

"PHGCORP" – Grand Park City Hall (Singapore) | Grand Park Otaru (Hokkaido) | Park Hotel Kyoto (Japan)

"PHGMNC2026" – Grand Park Kodhipparu, Maldives

Hotel room and restaurant reservations are subject to availability, with blackout dates applicable.

Discounts are valid for bookings consumed by 23 December 2026.

Members are required to present their membership card upon check-in for room stays and upon billing for dining to enjoy the offer.

Guarantee Policy

All reservations must be guaranteed with a valid credit card at the time of booking confirmation.

Cancellation / No-Show Policy

Free cancellation is available up to 8 days prior to check-in. Please refer to the cancellation policy stated on each hotel's reservation page, as terms may vary by property.

Check-in / Check-out Policy

Standard check-in time varies by hotel and is typically between 14:00 and 15:00 hours.

Standard check-out time varies by hotel and is typically between 10:00 and 12:00 noon.

Requests for early check-in or late check-out are subject to availability and may incur additional charges.

Taxes / Service Charges

The Hotel reserves the right to modify applicable taxes and service charges in accordance with government regulations without prior notice.

Others

The Hotel reserves the right to change, amend, modify, suspend, or terminate the offer and its terms and conditions at any time without prior notice.