



Club Update: COVID-19 (SAFER) BUSINESS AS USUAL

Dear Members,

Thank you for your continued trust in the Club during this period. We have experienced an increase in patronage and thank you for your understanding as we strive to continue to provide the best quality and timely service to you during extremely busy periods.

We would also like to thank you for your patience and cooperation with the measures we have in place:

- **Compulsory Temperature Screening:** All Members and guests will have their temperatures taken at the Main Reception. If your temperature is below 37.5°C, you will be given a sticker that indicates you have been screened and you can proceed into the Clubhouse. If your temperature is 37.5°C and above, you will be moved to a designated location to wait for 5 minutes for another temperature check. If your temperature remains unchanged, we will unfortunately have to turn you away to seek medical attention. Please be reminded that Members have to continue signing their guests in using the guest book. All staff, vendors and delivery personnel will also be temperature-screened before they are allowed into the premises. Staff who are unwell have to visit a doctor and take medical leave; they will only be allowed back to work after receiving clearance from their doctor.
- **Consolidated Entry Point:** To facilitate temperature screening, all side gates and doors will be closed to entry into the Clubhouse and entry will only be allowed via the Main Reception only. Please rest assured that fire safety guidelines will continue to be adhered to.

Additionally, we have increased our cleaning frequency in and around the Club - including back-of-house areas, kitchens, bathrooms, etc - and now use recommended cleaning disinfectants.

We have also purchased a **Disinfectant Fogging Machine** to enhance our cleaning efforts - with its ultra-fine mist spraying function, this machine can quickly sanitise and disinfect wider areas as well as tiny and hard-to-reach places without direct surface contact.



Face Masks and Hand Sanitisers continue to be available in the Club should you require them, while we will also continue to provide anti-bacterial soaps for Members and staff bathrooms.

We would also like to respectfully request Members and guests who are unwell to refrain from visiting the Club. The safety of Members, guests and staff are of our paramount importance and we encourage all Members and their guests to take care of their health and exercise civic mindedness even as we strive to minimise disruptions as best we can.

Thank you very much for your patience and understanding.